EDUCATION

M.S. in Financial Planning, Texas Tech University, Lubbock Texas	in Progress
M.S. in Finance, Northeastern University, Boston, MA,	August 2017
M.Acc. in Accountancy, The University of Texas at El Paso, El Paso, TX,	December 2015
MBA in Executive Management, The University of Texas at El Paso, El Paso, TX,	August 2012
BBA in Accounting, The University of Texas at El Paso, El Paso, TX,	December 2010
BBA in Finance, The University of Texas at El Paso, El Paso, TX,	December 2008
A.A. in Business, El Paso Community College, El Paso, TX	May 1993

LICENSES & CERTIFICATIONS

- Licensed Mortgage Loan Officer Texas & New Mexico (NMLS # 281391)
- Licensed Securities SIE, Series 6, Series 63, and Series 65 (FINRA CRD # 6648816)
- Licensed Life & Health Insurance Agent Texas & New Mexico (TX # 2023428) (NPN # 17685849)
- Certified Six Sigma Green Belt.
- Certified Family Self Sufficiency Specialist & Housing Choice Voucher Specialist.
- Certificate of completion APPQMR (Applying the QM Rubric)

POST-SECONDARY TEACHING EXPERIENCE

College Instructor, Tenure Track

January 2019 – Current

New Mexico State University/Dona Ana Community College, Las Cruces, NM

- Full-time Faculty in the Business Management Department.
- Part-time Instructor in the Administrative Technologies Department.
- Academic Student Advising and Recruitment.
- Develop and deliver innovative courses.
- Face-to-face, Hybrid, and Online Instruction

Adjunct College Instructor, Non-Tenure Track

August 2014 - January 2019

New Mexico State University/Dona Ana Community College, Las Cruces, NM

- Part-time Instructor in the Business Management Department.
- Part-time Instructor in the Administrative Technologies Department.
- Develop and deliver innovative courses.
- Face-to-face and Online Instruction

Adjunct College Assistant Professor, Non-Tenure Track

October 2018 – December 2019 Webster University, Fort Bliss, TX

- Part-time Instructor in the Walker School of Business & Technology.
- Develop and deliver innovative courses.
- Face-to-face and Hybrid Instruction

Courses Taught

New Mexico State University/Dona Ana Community College ACCT 221 – Financial Accounting (undergrad) - 3 courses ACCT 2210 – Principles of Accounting I (undergrad) - 4 courses A ST 251G – Statistics for Business and Bhvrl Sciences (undergrad) – 3 courses BFIN 2110 – Introduction to Finance (undergrad) – 3 courses BMGT 110 – Introduction to Business (undergrad) – 9 courses BMGT 138 - Advertising (undergrad) - 1course BMGT 140 – Principles of Supervision I (undergrad) – 3 courses BMGT 201 – Work Readiness and Preparation (undergrad) – 1 course BMGT 208 – Business Ethics (undergrad) – 2 courses BMGT 232 – Personal Finance (undergrad) – 3 courses BMGT 236 – Small Business Start-up (undergrad) – 5 courses BMGT 237 – Managing Small Business (undergrad) – 2 courses BMGT 272 – E-Commerce (undergrad) – 2 courses BMGT 275 – Entrepreneurship I (undergrad) – 2 courses BMGT 286 – Introduction to Logistics (undergrad) – 1 course BMGT 290 – Applied Business Capstone (undergrad) – 3 courses BOT 120 – Accounting Procedures I (undergrad) - 2 courses BOT 121 – Accounting Procedures II (undergrad) - 2 courses BUSA 111 – Introduction to Business (undergrad) – 2 courses

BUSA 1110 – Introduction to Business (undergrad) – 11 courses

FIN 206 – Introduction to Finance (undergrad) – 7 courses

Webster University

FINC 5000 - Finance (grad) - 2 courses

FINC 5880 - Advanced Corporate Finance (grad) - 1 course

PROFESSIONAL WORK EXPERIENCE

Current Employment:

Mann Mortgage

Operations Manager

- Coordinate and manage a team of Loan Officers and assistants at the El Paso and Las Cruces branches.
- Implement marketing and advertising methods for the retention, and recruitment of customers.
- Implement CRM and social media tactics for marketing exposure.
- Extensive amount of experience with FHA, Conventional (FNMA & FHLMC), USDA, and VA loans.
- Coordinate down payment assistance and first-time homebuyer programs.
- Manage relationships with account executives and private investors.
- Manage Loan Officer pipeline activities and lock loan rates.
- Teach and mentor Loan Officers on mortgage programs and concepts.
- Maintain a presence within the industry by actively being part of community events.
- Implemented strategies where the branches have tripled in production within five months.

El Paso, TX 03/2023 – Present

Previous Employment:

Texas Star Steel (manufacturing industry)

- **Director of Finance & Administration Consultant**
- Create monthly, quarterly, and yearly budget reports.
- Supply Chain coordination of materials and warehousing purchases. •
- Assessed and analyzed the risk and financial performance of the company.
- Prepare financial reports, payroll reports and inventory reports. •
- Manage cash flow of the business •
- Commercial business banking management. •
- Manage and coordinate all business financing procedures.

ANG Drywall & Construction

Accounting Manager – Consultant

- Prepare financial reports, payroll reports and inventory reports.
- Manage cash flow of the business •
- Commercial business banking management. •
- Manage and coordinate all business financing procedures.

Southwest Funding LP (Branch 1037)

Branch Manager/Loan Officer

- Perform real estate cash flow assumptions, by interpreting financial statements and tax returns for clients. ٠
- Analyze and interpret financial statements, business and personal tax returns, credit reports, title policies, real estate contracts and appraisals.
- Analyze calculation of income and debt ratios, verification of assets, collateral review, and credit review. •
- Develop and implement a mortgage plan for clients.

Transamerica – Financial Advisors, Inc.

Investment Advisor Representative

- Perform retirement analysis for current and prospective clients.
- Re-balance and maintain client portfolios. ٠
- Analyze business revenues and expenditures to identify opportunities, to maximize investment returns. •
- Determine financial objectives and other information needed to develop a financial plan. •
- Identify banking and lending solutions for clients.

Housing Authority of the City of El Paso, Texas (HACEP)

Coordinator for Family Self-Sufficiency (FSS) & Homeownership Program (HOP)

- Prepared monthly and annual reports for departmental goals and deliverables.
- Monitored performance and improvements by organizing balance scorecard and e-logic models. •
- Calculated initial & ongoing FSS escrow account balances, mortgage budgets/escrows for the department. ٠
- Developed bilingual presentations for local non-profit agencies and HACEP participants. •
- Implemented internal control procedures for HOP and FSS programs in accordance with HUD regulations. •
- Case Managed and taught FSS participants' financial planning, budget, and mortgage concepts. •

United Mortgage and Financial Services

Owner/Loan Officer/Financial Consultant

- Brokered independent commercial and residential loans. •
- Facilitated hard money loans with private investors.
- Discussed relevant underwriting issues with borrower, mortgage consultant and real estate professional. ٠
- Processed loan applications pre-underwrote loans and reviewed credit for private investors. •
- Evaluated financial statements and initiated cost control initiatives.

El Paso, TX 01/2018 - 03/2023

El Paso, TX

05/2020 - 03/2023

09/2015 - 05/2022

El Paso, TX 08/2011 - 10/2013

El Paso, TX 06/2008 - 08/2011

Plano, TX

El Paso, TX

04/2013 - 12/2022

Guerrero & Hernández, LLC/DBA Guaranty Mortgage CEO/Owner/Loan Officer

- Sustained the operations of the business interviewed, hired, and trained employees.
- Marketed and advertised for the retention and recruitment of customers.
- Reviewed and analyzed documentation provided on each loan including the 1003, credit report, income and asset documentation, purchase agreement, title report, etc. to make an informed lending decision.
- Processed and coordinate first-time homebuyer programs with HUD federally funded programs.

PRESENTATIONS:

- October 2020 DACC Professional Development Workshop Presentation "Financial Literacy 101"
- August 2017 Real Estate Presentation Mortgage Planning
- July 2015 Transamerica Presentation Financial Planning Seminar

PROFESSIONAL DEVELOPMENT ACTIVITIES

- A Crash Course in Hybrid Course Design
- Strategies for Teaching Online
- Advanced Teaching Online
- QM-Quality Matters Teaching Course
- Independent Applying the QM Rubric
- DACC Professional Development for Online Teaching and Learning

PROFESSIONAL SERVICE

- NMSU-DACC, Student Financial Planning Admissions Initiative; Co-Teacher 2022
- NMSU-DACC, Faculty Council; Alternate Member 2022
- NMSU-DACC, Faculty Council; Treasurer 2020
- NMSU-DACC, Accelerated Degree Program Initiative; Committee Member 2020
- NMSU-DACC, Business Management Program; Advisory Council Member 2015 present
- NMSU-DACC, Administrative Technologies Program; Advisory Council Member 2017 present

PROFESSIONAL MEMBERSHIP

- Mortgage Bankers Association (MBA) member
- Association of Accountants & Professionals (IMA) member
- American Institute of Certified Public Accountants (AICPA) member
- Society for Human Resource Management (SHRM) member

ADDITIONAL SKILLS

- Experience with Zoom technology
- Experience with Web-CT
- Bilingual Spanish and English
- Experience with CRM systems
- Extensive experience with Canvas applications
- Extensive experience with Microsoft software applications
- Extensive experience with Cengage, Brightspace, and Pearson applications
- Extensive experience with Distance Education applications and teaching procedures

References Available Upon Request