System Development and Implementation
IS 450/580 Spring 2011, GU 303; MW 10:00-11:15
Instructor: Jennifer Kreie
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Blackboard: http://salsa.nmsu.edu/

Office: Guthrie 206
Office Phone: 646-2990
Office Hours: Tues. 2:00-3:30, Thurs. 2:30-4:00, Fri. 1:30-2:30 or by appointment. I am in my office a lot of the time outside of class.

Classes: MW 10:00-11:15, BCIS 450/580 in GU 303
MWF 12:30-1:20, BCIS 350/540 in BC 115
MW 2:30-3:45, BCIS 475/595 in BC 115
TR 11:45-1:00, BCIS 495/585 in BC 115

Text - We will use the textbook from BCIS 350 for the chapters on human interface and database design.

Course Description - This course teaches the application of software engineering techniques in the development of information systems. This course includes the use of project management techniques and the application of formal analysis, design, and implementation techniques to produce an information system. This course will provide hands-on experience for teams as they work through the phases of system development and system implementation. Team members will use widely used modeling tools for project planning, analysis and design. A CASE tool will also be used during part of the semester for hands-on practice with automated systems development tools. Prerequisite: IS 350/440 with a grade of C or better.

Course Objectives - The student who completes this course should know:

1. The traditional and RAD (rapid application development) systems development process.
2. Project management.
3. Data migration issues.
4. End-user documentation.
5. System testing.
6. Data archiving.
7. Automated tools (CASE) for systems development.
8. Logical and physical database design.
9. System implementation and maintenance.

The student will also have participated in writing project reports and creating a project web page to facilitate project management.

Examinations - There will be two exams. The exams will cover material from the textbook used in IS 350, software used in class, and lectures. Exams will be a combination of multiple choice, short answer, and hands-on problem-solving.

If you miss an exam due to illness, work, or a university-sponsored activity, you must provide proper notification to the instructor as soon as possible. If no valid excuse is provided the student will receive a score of zero for the missed exam.

Individual Assignments - There will be some individual assignments given throughout the semester to enable each student to practice the techniques and software being taught. Late exercises will be accepted but there will be a 10% penalty for each day. Assignments too late to earn points must still be submitted to complete this course. Note: An exercise due at the beginning of class will have a 5% penalty if it is turned in any time later that same day.

There will be an individual project using a CASE tool, probably Oracle APEX (Application Express). After completing some tutorials, each student will use the CASE tool to design and implement an individual project.

All individual assignments must be completed. A student will not receive a passing final grade until all assignments have been submitted, even if the late penalty reduces the points possible to zero. All late submissions must be turned in by noon on Friday before the week of final exams.

Group Project - The primary focus of this course is to practice the phases of the system development process. Because most system development is done in project teams you will work with a group to complete a project during the semester. It is important that the team consist of people with a range of skills, not just a group of friends that want to hang out together. Some of the skills required for the team to be successful are: project planning and management, negotiation, report and technical writing, data modeling and database design, process modeling, Web page design and management, Visual Basic programming in Access (VBA). Teams will be
assigned by the instructor based on anonymous self-ratings made by students for their systems developments skills--programming, project management, etc. Team assignments are made the first day of class.

**Project Web Page:** Each group will maintain a project web page to help manage the project by providing links to reports, documentation, prototypes, etc. (The project web page will also provide students with a good demonstration of their project work that can be used during interviews. Many students say their project web page was very useful when talking to employers. I strongly recommend you keep a copy of your team's complete project web page on a CD once the semester is over. At the end of the semester I will make a copy for anyone who asks me to.)

**Project Evaluation:** The group project will be approximately one quarter of the overall course grade (the total points includes the peer evaluation score described below). Producing deliverables within deadlines during the project will be part of the overall project grade. In other words, the final version of the project application is not the only thing that's graded. It's important to do well throughout the project and meet deadlines.

**Peer Evaluation:** Each student will be evaluated by his/her teammates in confidential evaluations. This will account for a portion of the student's project grade. In other words, everyone on the team may not receive the same grade for the project. Also, there is a 15-point penalty if for anyone who does not submit a peer evaluation by the deadline given by the instructor when the evaluation form is given out.

**Team Evaluation:** Each team will meet with the instructor and demonstrate their completed project.

**Attendance Policy** - ATTENDANCE IS REQUIRED while the group project is going on. When time is allocated for project work students must show up to work with their team. If a student must be absent due to illness, work, or a university-sponsored activity, proper notification must be given to the instructor. Otherwise, each absence will cost the student 5 points.

If a class is missed, it is the student's responsibility to obtain notes from a student who attended class and to obtain any assignments from the instructor or another student.

**Class Procedures** - The teaching method for this course will include lecture/discussion, in-class exercises, and individual assignments and a group project. All individual assignments are to be done individually. Ask each other questions? Sure! Give copies of assignment files to each other? No!

**Online Procedures** - Most of the course material will be available through the Blackboard site for this class.

There are topics areas in the Discussions section for the major topics of this course. If you have a question about an assignment, please post the question in the Discussions section where everyone can benefit from the information. However, don't use the Discussions section for personal communications unless it's your team's private Discussions section. If you send a question about an assignment through Blackboard email, I may ask you to post in the Discussions section before I respond. Again, everyone should benefit from questions and answers about an assignment.

**Please note:** If you have a question about an exam or assignment score because the score is missing in Blackboard, please feel free to email me about the missing score. If you want to know why you got a particular score, i.e., what did you miss and why, please come see me in my office. I will not respond to emails that ask, "Why did I miss 5 points?" or "What did I do wrong on problem 6?" It takes too much time to review an exam or assignment and type out a lengthy explanation via email. I want us to review the score in question together. Often it is clear to the student what the error is when we review it and sometimes the student is able to explain something about his/her answer which I believe justifies additional credit.

**Students with Disabilities** - If you have, or believe you have, a disability and would benefit from accommodations, you may wish to self-identify. You can do so by providing documentation to the Services for Students with Disabilities (SSD) Office located at Garcia Annex (Phone: Voice 646-6840, TTY 346-1918). If you are already registered with the SDD Office and need accommodations please provide your Accommodation Memo from the SSD within the first two weeks of class.

If you have a condition that may affect your ability to exit safely from the premises in an emergency or that may cause an emergency during class, you are encouraged to discuss this in confidence with the instructor and/or the Coordinator for SSD. Call 646-3333 with any questions about the Americans with Disabilities Act (ADA) and/or Section of the Rehabilitation Act of 1973. All medical information will be held in strict confidence.

**Scholastic Dishonesty** - Scholastic dishonesty will not be tolerated. The penalty for dishonest behavior can range from receiving a zero for an assignment or exam to censure from the University.

**Point Distribution and Grades** - The points possible for this course will be approximately as follows:
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<thead>
<tr>
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<th>Estimated percentage of overall grade</th>
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<tbody>
<tr>
<td>Exam 1</td>
<td>15%</td>
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<tr>
<td>Exam 2</td>
<td>15%</td>
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<tr>
<td>Assignments</td>
<td>22%</td>
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<tr>
<td>CASE tutorial</td>
<td>10%</td>
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<tr>
<td>Individual CASE assignment</td>
<td>10%</td>
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<tr>
<td>Team Project</td>
<td>28%</td>
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<tr>
<td>Total</td>
<td>100%</td>
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*Note: All individual assignments must be completed. A student will not receive a passing final grade until all assignments have been submitted, even if the late penalty reduces the points possible for an assignment to zero.*

Grades will be assigned as follows:
- 90% through 100% A
- 80% through 89% B
- 70% through 79% C
- 60% through 69% D
- Below 60% F